



Northern Queensland Primary Health Network

STRATEGIC PLAN 2018-2023



OUR VISION

Northern Queenslanders live happier, healthier, longer lives.

OUR PURPOSE

Drive change within and support primary health care to improve individual and community wellbeing.

OUR PARTNERS

Core to our purpose is developing our partnerships in a collaborative manner that drives improvement through working with our community, primary care system, and other key stakeholders.

GOALS



To place individuals at the centre of their own health and wellbeing.



To work with communities to understand local needs, and design and implement solutions that improve local health and wellbeing.



To ensure an integrated approach to health and wellbeing.



To build local capacity to improve health and wellbeing outcomes.

OUTCOMES



Patient experience of care:

- safe and effective care
- timely and equitable access.



Patient and family needs met:

- quality and population health
- improved health outcomes
- reduced disease burden
- improvement in individual behavioural and physical health.



Sustainable cost:

- efficiency and effectiveness of services
- increased resourcing to primary care
- cost savings and quality-adjusted life-years.



Provider satisfaction:

- increased clinician and staff satisfaction
- evidence of leadership and teamwork
- quality improvement culture in practices.

FOUNDATIONS

People

Cultural competency

Engagement

Evidence and data

Innovation

Integrity



Northern Queensland Primary Health Network acknowledges the Traditional Custodians of the lands and seas on which we live and work, and pay our respects to Elders past and present.

STRATEGIC PLAN 2018-2023



OUR STRATEGIC OBJECTIVES:

Integrate information, data collection, and sharing.	Build workforce capacity and capability for the future.	Strengthen partnerships to maximise collective impact.	Commission effective and evidence-informed solutions to improve outcomes.	Provide collaborative and efficient health system leadership that drives progressive health system reform.
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DRIVE OUR INITIATIVES WITH OUR PARTNERS:

<ul style="list-style-type: none"> improving access to data and information for the purpose of service planning and redesign working collectively with partners to consistently improve available data and sharing to inform joint planning of initiatives and activities developing the data literacy of the organisation to support the embedding of evidence and data-based practices to inform projects and align outcomes. 	<ul style="list-style-type: none"> showcasing strengths-based knowledge and best practice to support our local communities to be involved in the design of their health workforce needs keeping informed of labour trends, innovations, and future skills for the health workforce, aimed at improving population health outcomes understanding our primary health workforce and systemic challenges to enable the design and delivery of responsive workforce strategies and plans. 	<ul style="list-style-type: none"> exploring and maximising opportunities to collaborate with health partners across our regional, state, and national networks identifying activities and partnerships to positively influence the social determinants of health to improve longer term outcomes maintaining regular communication with other non-health agencies, organisations, services, and community and consumer groups to consult, support, influence, and develop trust. 	<ul style="list-style-type: none"> increasing understanding of the commissioning approach to health care with our stakeholders working with consumers and providers to co-design future service models embedding robust monitoring and evaluation of impacts of commissioning activities. 	<ul style="list-style-type: none"> activating a localised approach to respond to and support national healthcare reforms with our partners cultivating a responsive system that addresses local and regional primary health needs.
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MEASURE OUR INITIATIVES BY:

<ul style="list-style-type: none"> implementing an information and data sharing strategy in 2018 evidence of reciprocal data sharing agreements, collaborative research opportunities, and increase of information and data accessibility with our member organisations and stakeholders increasing GP practice and provider involvement in data quality initiatives and evidence of increased data quality developing and applying quadruple aim outcome measures in all commissioning activities collaborative and joint strategies to evidence an increase in digital health initiatives that improve access and outcomes. 	<ul style="list-style-type: none"> identifying workforce gaps and challenges in the primary health workforce to inform the design of collaborative strategies implementing an internal and external (primary health workforce) development needs assessment for 2018 refining processes and building capacity to design, deliver, and evaluate projects, activities, and commissioning contracts in a culturally safe and responsive manner aligned with the <i>Cultural Respect Framework for Aboriginal and Torres Strait Islander Health</i> ensuring that our organisation's workforce is representative of our Aboriginal and Torres Strait Islander demographic monitoring contracts to evidence workforce development as an intrinsic component of all commissioning contracts. 	<ul style="list-style-type: none"> implementing a stakeholder engagement strategy for 2018 actively seeking community and stakeholder engagement in commissioning, planning, and to inform ongoing organisational improvement aligning strategic objectives with member organisations to enhance needs forecasting and increase joint planning initiatives with non-health agencies establishing opportunities for the Board and Clinical Council to meet annually with member organisations. 	<ul style="list-style-type: none"> achieving key performance indicators set by the Department of Health aligning health activities with strategic objectives with measured key performance indicators that clearly evidence impact promoting high-quality standards, policies, processes, and training of project planning, activity design, and commissioning, including incorporating robust clinical governance commissioning activities that address equity of access and care. 	<ul style="list-style-type: none"> evidence of systems leadership that facilitate well-designed responses to community health issues learning from primary health innovations such as Patient Centred Medical Home, Mental Health Stepped Care, and My Health Record to improve service delivery purposeful partnerships that drive local implementation of government-led reforms together.
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