

HNA Stakeholder consultation

HNA CONSULTATION EVENTS

Total events hosted over a one-week period **10**

⇒ **120** total attendees



events were face to face while the remaining event was virtual.



Cairns

- » 16 September Stakeholder breakfast
- » 16 September CHHS Planning Team

Mareeaba

- » 15 September Interagency meeting

Townsville

- » 13 September, Stakeholder dinner
- » 14 September HHS internal planning teams (face to face and virtual)

Hughenden

- » 21 September Hughenden Community Advisory Network (virtual)

Mackay

- » 17 September Stakeholder breakfast
- » 17 September MHHS Board
- » 20 September Mackay Indigenous community
- » 20 September MHHS Consumer Advisory Partners

FEEDBACK FROM CONSULTATION EVENTS



An online survey along with a recorded video presentation was shared with attendees and non attendees for feedback.

57

TOTAL RESPONSES

RESPONSE LOCATIONS	Cairns	Mackay	Townsville	Torres and Cape	
	21	20	11	2	
RESPONSE STAKEHOLDER TYPE	Community health providers	HHS staff	Community members	Community leaders	NQPHN staff
	29	12	10	3	3



46% of the respondents agreed the HNA presentation helped them understand the role of the PHN better, while 21.1% strongly agreed



NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.



ISO 9001
QUALITY





WHAT NOW?



Northern Queensland Primary Health Network (NQPHN) will submit an updated version of the Health Needs Assessment (HNA) document to the Department of Health and Aged Care in November 2022.



This HNA refresh will review the regions demographic data and note any health related trends that have change since the last ABS survey.



NQPHN's Integration Partnership Team will be working across the NQPHN region to identify any emerging health needs that were not visible at the time of initial consultation. This team, will continue to work with each Hospital and Health Service (HHS) Local Area Needs Assessment (LANA) team during their community and stakeholder consultation phase.



An updated needs assessment survey will be created and accessible via the NQPHN website to encourage further qualitative feedback by consumers and stakeholders.



Each HHS, through the joint NQPHN-HHS Planning Committee, will be provided with an opportunity to review the updated Health Needs Assessment document prior to submission to the Department in late November.

FURTHER INFORMATION

For further information, please contact NQPHN's Health Services Integration and Innovation Team on email support@nqphn.com.au

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