PRODA and HPOS

Provider Digital Access (PRODA) and Health Professional Online Services (HPOS) are complementary tools from the Australian Government Department of Human Services.

Provider Digital Access (PRODA)

PRODA is an online identity verification and authentication system to allow you to securely access government services such as:

- Medicare Online
- Pharmaceutical Benefits Scheme Online (PBS Online)
- Disability Medical Assessment Online service
- Aged Care Provider Portal
- Australian Immunisation Register (AIR)
- Practice Incentives Program (PIP)
- Practice Nurse Incentives Program (PNIP)
- DVA Webclaim
- My Health Record National Provider Portal

PRODA account is personal and hence use your personal email address and personal mobile number.

To register for PRODA, click here.

If you are already registered, access your PRODA account here.

Health Professional Online Services (HPOS)

HPOS is a web-based service provided by Medicare that gives primary care providers the ability to send and receive information to or from Medicare securely. It is used by general practitioners, specialists, allied health professionals, nurses, practice managers, and practice staff.

The Australian Government Department of Human Services website has more information, including this overview of the HPOS home page.

To access the full range of information and services available through HPOS, log on through Provider Digital Access (PRODA).

ISO 9001 QUALITY

Registering your organisation in PRODA

To access a service on behalf of your Healthcare Organisation, you may need to register the Organisation in PRODA.

Before you can register an organisation in PRODA, you must make sure that:

- you've registered an individual PRODA account
- you're an Associate or Authorised contact for the organisation on the Australian Business Register (ABR)
- your individual PRODA account name matches your name as recorded on the ABR.

Step by step guide how to register an organisation in PRODA can be found here

Useful links

- PRODA education for health professionals
- HPOS education resources
- Accessing AIR using PRODA for Organisations user guide

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