

Frequently asked questions

What is CHIA?

CHIA (Certified Health Informatician Australasia) formally recognises the knowledge and skills for those working in health informatics and e-health. Once certified, a CHIA can demonstrate they have broad expertise in health informatics principles, concepts, methods and skills, and the ability to apply these in the workplace.

CHIA is bestowed on those individuals who successfully complete the CHIA exam. The examination covers a wide range of topics, within six major areas of competence considered essential to a health informatician in Australasia.

Why is Northern Queensland Primary Health Network (NQPHN) supporting my certification as a CHIA?

Investing in the workforce builds knowledge, expertise, and long-term capacity for NQPHN and therefore provides benefits for patients and consumers.

CHIA is the credentialing program for digital health and health informatics in Australia.

What does it cost?

There is no cost to you. Once you are assessed, and if you are accepted into the CHIA program by the organising partners, NQPHN covers all the certification costs including textbook and resources.

What will I be tested on?

This exam covers 53 health informatics competencies over six domains of expertise. The Australian Health Informatics Competencies Framework contains information on what is required to perform as a health informatics professional.



NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.





When can I take the exam?

The exam is delivered 100 per cent online, so you can choose when and where you sit the exam.

Noting that you have two attempts at the exam, you may choose when within the 90-day study period you sit either of the two attempts. We do recommend that you plan to sit your first attempt at the exam at the eight-to-ten-week mark, this will allow you time to study further, should you need it.

What happens after I take the exam and become certified?

Certified employees have the option to maintain their competencies in digital health and health informatics as part of an ongoing CHIA professional development program.

How do I start the process?

Express interest by completing [this form](#) by 23 June, 2023. Recipients will be notified by 30 June 2023.