

Essential skills and training for primary care practice



For practice managers, owners, and reception staff

Northern Queensland Primary Health Network (NQPHN) invites practice managers, owners, and reception staff working within primary care to attend a full-day workshop to learn and discuss the latest topics relevant to primary care practice.

Topics:

- » **Building strong foundations from the inside out**
presented by Health Industry Employment Services Director George Sotiris
- » **Top tips for accreditation**
presented by PracticeHub Chief Growth Officer Maja Ajdukovic
- » **Legal update – privacy and payroll tax**
presented by Avant Law Senior Associate Ben Ryan
- » **Occupational violence prevention and de-escalation of angry and aggressive patients**
presented by Occupational Violence Solutions Senior Trainer OVP Tracey Gardiner
- » **POPGUNS patient triage education**
presented by MediCoach Director Kim Poyner.

Participants are invited to select sessions of relevance and are not required to attend every presentation/topic.

Bursaries are available for participants located in MMM3-7 regions.



Workshop details

- 📅 Saturday 26 August 2023
- 🕒 Registration: 8.30am
Program: 9am–4.30pm
- 📍 Harrup Park Country Club
89 Juliet Street, South Mackay

Register

Visit the link below, or scan the QR code, to secure your place and book for catering purposes
www.surveymonkey.com/r/2J3QX3V

Registrations close 4pm, Thursday 17 August 2023.



Contact

Kayla Vella
NQPHN Program Officer,
Workforce Planning and Prioritisation Data and CPD
p: (07) 4963 4455 m: 0488 223 301
e: kayla.vella@nqphn.com.au

Event program

Essential skills and training for primary care practice

Saturday 26 August 2023 – Mackay

Time	Session	Presenter/facilitator
8.30am-9am	Registrations open	
9am-10.40am	Building strong foundations from the inside out	Health Industry Employment Service Director George Sotiris
10.40am-10.55am	Morning tea break	
10.55am-11.35am	Top tips for accreditation	PracticeHub Chief Growth Officer Maja Ajdukovic
11.35am-12.15pm	Legal Update - Privacy and Payroll Tax	Avant Law Senior Associate Ben Ryan
12.15pm-12.45pm	Lunch break	
12.45pm-2.15pm	Occupational violence prevention and de-escalation of angry and aggressive patients	Occupational Violence Prevention Solutions Senior Trainer Tracey Gardiner
2.15pm-2.30pm	Afternoon tea break	
2.30pm-4.30pm	POPGUNS patient triage education	MediCoach Director Kim Poyner
4.30pm	Close	

Current as at Monday 10 July 2023.



NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.

