

Essential skills and training for primary care practice



For practice managers, owners, and reception staff

Northern Queensland Primary Health Network (NQPHN) invites practice managers, owners, and reception staff working within primary care to attend a full-day workshop to learn and discuss the latest topics relevant to primary care practice.

Topics:

- » **Building strong foundations from the inside out**
presented by Health Industry Employment Services Director George Sotiris
- » **Top tips for accreditation**
presented by PracticeHub Product Adoption Manager Anna-Maria Gibb
- » **Legal update – privacy and payroll tax**
presented by Avant Law Senior Associate Ben Ryan
- » **POPGUNS patient triage education**
presented by MediCoach Director Kim Poyner
- » **Occupational violence prevention and de-escalation of angry and aggressive patients**
presented by Occupational Violence Solutions Senior Trainer OVP Tracey Gardiner.

Workshop details

- 📅 Saturday 22 July 2023
- 🕒 Registration: 8.30am
- 🕒 Program: 9am–4pm
- 📍 James Cook University, Building 28,
1 James Cook Drive, Douglas

Register

Visit the link below, or scan the QR code, to secure your place and book for catering purposes
www.surveymonkey.com/r/2JCPWN9

Registrations close 4pm, Thursday 13 July 2023.

Participants are invited to select sessions of relevance and are not required to attend every presentation/topic.

Bursaries are available for participants located in MMM3-7 regions.



Contact

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Event program

Essential skills and training for primary care practice

Saturday 22 July 2023 – Townsville

Time	Session	Presenter/facilitator
8.30am-9am	Registrations open	
9am-10.40am	Building strong foundations from the inside out	Health Industry Employment Service Director George Sotiris
10.40am-10.55am	Morning tea break	
10.55am-11.35am	Top tips for accreditation	PracticeHub Product Adoption Manager Anna-Maria Gibb
11.35am-12.15pm	Legal Update - Privacy and Payroll Tax	Avant Law Senior Associate Ben Ryan
12.15pm-12.45pm	Lunch break	
12.45pm-2.15pm	POPGUNS patient triage education	MediCoach Director Kim Poyner
2.15pm-2.30pm	Afternoon tea break	
2.30pm-4pm	Occupational violence prevention and de-escalation of angry and aggressive patients	Occupational Violence Prevention Solutions Senior Trainer Tracey Gardiner
4pm	Close	

Current as at Monday 10 July 2023.



NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.

