

# After Hours Action Plan in RACHs codesign and networking workshop

For RACH managers, GPs, nurses, QAS, emergency department, HHS, and in-reach staff

With funding available from the Department of Health and Aged Care, Northern Queensland Primary Health Network (NQPHN) is seeking to consult with frontline workers on how out-of-hours supports for residential aged care homes (RACHs), residents, and the workforce can be enhanced to optimise outcomes.

NQPHN and the Residential Aged Care Facility Support Service (RaSS) invite RACH managers, general practitioners, nurses, Queensland Ambulance Service, emergency department, Hospital and Health Service, and in-reach staff to join us at one of three human-centred codesign breakfast workshops.

The 90-minute codesign workshop will comprise of interactive activities, discussions, and reflections.

## Learning outcomes:

- referral pathways
- the RaSS aged care pathways
- services mapping exercise and resident journey
- what works and what doesn't
- shared action planning.

Available places are limited, so register early to avoid missing out.

## Date and venue

### Cairns

Thursday 23 November 2023  
The Benson Hotel

### Townsville

Tuesday 28 November 2023  
Rydges Townsville

### Mackay

Tuesday 30 January 2024  
Ocean International Hotel

## Time

Registration: 7am  
Program: 7.30am–9am

## Register online

[forms.office.com/r/VF0yegrqyV](https://forms.office.com/r/VF0yegrqyV)

 Scan below



## For more information, contact:

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