Contacting the Nurse Navigator

The Nurse Navigator service can be contacted Monday to Friday, 8am to 4.30pm.

Phone:  (07) 4433 2690
Mobile:  0436 682 637
Fax:  (07) 4433 4551
Email:  THHS-NurseNavigators@health.qld.gov.au

If you are worried or something is very urgent please call your GP or visit the hospital emergency department.

In an emergency situation, please call 000.
Nurse Navigator role

A Nurse Navigator is a nurse with knowledge and understanding of the healthcare system.

Your child’s healthcare can be like a jigsaw puzzle and you can often feel as if there are pieces of your puzzle missing.

The Nurse Navigator can work with you and your family/caregivers as well as your General Practitioner (GP) to make a plan of your healthcare picture.

Nurse Navigator principals

Nurse Navigator Service

The Nurse Navigator will meet with you and your child to find out how we can help you.

- Does your child have an acute condition requiring complex follow up, or a complex chronic condition where you see many different people.
- Do you find it difficult to understand your child’s illness?
- Does your child have lots of tests and appointments, what are they for?
- Would it help you to have someone you can call?

The Nurse Navigator can make a plan with you to fit all pieces of the puzzle together and help you to look after yourself at home.